

Dear Families Registered for Spring Education Fest on 3/28

The Nevada Chapter of the National Hemophilia Foundation's first priority is the health and safety of our community. We have been carefully monitoring the COVID-19 outbreak. Because it is now considered a major health threat Spring Fest is transforming into a web-based educational opportunity you can do from home!

SPRING FEST WEB-CONFERENCE

English: 9:30 am – 11:30 am, Saturday, March 28th

Spanish: 1 pm – 2:30 pm, Saturday, March 28th

Virtually attend from any smart phone, tablet, laptop or computer!

How It Works: The day before the event all registered participants will receive a special login link that you can access from any device with internet connection (smart phone, tablet, laptop, computer).

Prizes & Incentives: All participants who are logged in for the full 90 minutes (10 am -11:30 am) and complete a survey at the end of the web-conference will receive:

- A *Spring Fest Goody Box* shipped to your home complete with all the special goodies from our conference sponsors, informational material, and a special gift card for a surprise family prize!
- The first 5 families to login will receive a *\$25 Target Gift Card Door Prize*. Must be logged in for the entire web-conference and complete survey to be eligible.
- Additionally, we will do *random prize drawings* for participants who respond to questions during the session.

Agenda:

9:30 am Login

10:00 am Welcome & Chapter Update – Betsy VanDeusen

10:10 am HTCNV Community Update – Amber Federizo

10:55 am Q&A

11:00 am Gold Sponsors Live Presentations & Prize Drawings

11:25 am Next Steps (How to receive your goody box & prizes)

FAQs:

I don't have a strong enough internet connection at home or a device: There is a call-in option for the conference. Please let us know ahead of time if this is an issue for you and we will send you the presentation images and the call-in number.

What if I get disconnected or can't login? We will be actively troubleshooting throughout the web-conference. Text 702-306-5513 if you have any technical difficulties and we will help you get back into the web-conference. We encourage everyone to start logging in at 9:30 am so that we have time to help you troubleshoot and you will still be eligible for the prizes.

If I get disconnected will I still be eligible for the goody box and prizes? To be eligible for the goody box after a disconnection, you need to try to log back in, text or call us at 702-306-5513, and attempt to join by phone only. If you've exhausted all options, cannot log back in, and have completed 75% or less of the web-conference, you will be placed on a waiting list for the goody box if supplies are available.

Is this a video conference? Can people see me? We know that face to face time connecting with the bleeding disorders community is important to reducing isolation and maintaining a positive sense of well-being. We encourage everyone to use video, especially during the 9:30 am – 10 am login time and Q&A. However, video is optional and we can still see if you are logged in with or without video.

How will I receive my prizes? If you are logged in and actively participating during the full 90 minutes for the web-conference (10 am – 11:30 am), and complete the post-event survey, you will be shipped a goody box with your prizes. You will enter your shipping address in the post-event survey.

How do I access video from my smart phone? Download the free Zoom App available for apple, google and android.

Is it offered in Spanish & English? The 9:30am web-conference is offered in English. The 1 pm session is offered in Spanish.