



NEVADA CHAPTER NATIONAL HEMOPHILIA FOUNDATION

March 13, 2020

Dear Friends, Community Members & Supporters,

The Nevada Chapter of the National Hemophilia Foundation's first priority is the health and safety of our community. We have been carefully monitoring the COVID-19 outbreak. Because it is now considered a major health threat we will not be holding in-person events now through the end of April. We are working as quickly as we can to determine what will be cancelled, rescheduled and moved online. We will issue further communication in the coming days on the specifics for each event.

As announcements are made, we will continue to communicate with you via email, social media and on our website under News & Events.

We are here for our community. Our 2nd priority is to continue to be a resource for the bleeding disorders community, especially now. While the nature of our programs may adjust, we will continue to provide web-based and mailed education, financial assistance, bleeding disorders information and remain in regular communication throughout the outbreak.

We need our supporters now more than ever. As all of Nevada feels the effects of the COVID-19 outbreak, we know that our bleeding disorders families will need the support, assistance, and resources offered by the Chapter. We need our supporters to help us continue to serve them during this time of crisis. We anticipate an increase of financial assistance requests as families feel the effects of reduced work and pay. We ask for your continued partnership to help our community weather the outbreak.

What to expect from NHFNV.

Communication: The Nevada Chapter Team will continue to be available by text, phone, and email during the hours of 10 am – 4 pm M-F, although our physical office may not be continually open. You can continue to expect a 2-3 business day response time from staff on non-urgent questions.

Expedited Financial Assistance: All Financial Assistance Requests will be expedited with a goal of processing within five business days of receipt of application through April 30th.

Continual Updates: We will continually communicate information and updates to the bleeding disorders community through email, social media, texting, and our website under News & Events.

Donor Commitments: We will be in direct communication with donors and sponsors of specific programs that need to be adjusted. We are committed to meeting our donor expectations as best we can within this unexpected situation.

Status of Upcoming Events.

We are working as quickly as we can for our events now through Mid-May to determine what will be cancelled, rescheduled, and moved online. We appreciate your patience as we work through the logistics. As of now, all events in June through December are moving forward as planned, including Camp. We will send regular updates to keep you informed of any changes and post information on our website at www.hfnv.org under News & Events.

We appreciate your understanding during this time and will be in touch with future announcements in the coming days.

Sincerely,

Betsy, Maureen & Kaley