April 10, 2020

Dear Friends, Community Members & Supporters,

The Nevada Chapter of the National Hemophilia Foundation’s first priority is the health and safety of our community. We have been carefully monitoring the COVID-19 outbreak and have made the difficult decision to not hold in-person events through the end of June, including Camp Independent Firefly.

We know all of our programs, but especially Camp is important to our families, children and teens. We are committed to providing our youth a virtual camp experience in June and more in-person opportunities as state safety measures permit later on in the summer. We are working as quickly as we can determine the logistics. We will issue further communication in the coming weeks on the specifics for each event affected by this announcement, including Camp Independent Firefly.

As announcements are made, we will continue to communicate with you via email, social media and on our website under News & Events.

We are here for our community. Our 2nd priority is to continue to be a resource for the bleeding disorders community, especially now. While the nature of our programs are adjusting to accommodate health and safety protocols, we will continue to provide web-based and mailed education, financial assistance, bleeding disorders information and remain in regular communication with the Nevada bleeding disorders community throughout the outbreak.

I want to thank everyone who has participated and supported our web-based learning and peer support opportunities over the past month. I encourage our community to take advantage of our online programs.

We need our supporters now more than ever. As all of Nevada feels the effects of the COVID-19 outbreak, we know that our bleeding disorders families will need the support, assistance, and resources offered by the Chapter. We need our supporters to help us continue to serve them during this time of crisis. We anticipate an increase of financial assistance requests as families feel the effects of reduced work and pay. We ask for your continued partnership to help our community weather the outbreak.

What to expect from NHFNV.

Communication: The Nevada Chapter Team will continue to be available by text, phone and email during business hours of 10 am – 4 pm M-F, although our physical office may not be continually open. You can continue to expect a 2-3 business day response time from staff on non-urgent questions.

Expedited Financial Assistance: All Financial Assistance Requests will be expediated with a goal of processing within five business days of receipt of application through June 30th.

Continual Updates: We will continually communicate information and updates to the bleeding disorders community through email, social media, texting, and our website under News & Events.

Donor Commitments: We will be in direct communication with donors and sponsors of specific programs that need to be adjusted. We are committed to meeting our donor expectations as best we can within this unexpected situation.

Status of Upcoming Events.

We are working as quickly as we can for our events now through the end of June determine what will be cancelled, rescheduled and moved online. We appreciate your patience as we work through the logistics. As of now, all events in July through December are moving forward as planned, including Teen Camp. We will send regular updates to keep you informed of any changes and post information on our website at www.hfnv.org.

We appreciate your understanding during this time and will be in touch with future announcements in the coming weeks.

Sincerely,

Betsy, Maureen & Kaley